

Hoanh Nguyen

Learning is never enough.

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Education

California State University Long Beach

Bachelor Degree

July 2019 - Dec 2023

Computer Science Major

GPA: 3.56

EXPERIENCES

IT Technician

May 2021 - Present

Working as IT personnel. Maintaining and protecting a computer network, CCTV system, website, and server system. Always learning and updating on new technology to improve and guarantee the safety of a client's intellectual property.

PROJECT

ChatBot

A chatbot integrated with **Google AI** to provide better customer service for the customer and connected with **Oracle DB** to query users' data. This chatbot helps users to get their questions answered faster and more conveniently for them to perform any action related to business service.

Hosting My Domain

Managed my own domain since 2018, overseeing all aspects of **domain registration**, renewal, **DNS configuration**, and **server administration**. Implemented robust security measures, conducted regular maintenance, and provided personalized solutions to clients, addressing their hosting needs.

Integrate Nextcloud web application

Using the open-source cloud solution **Nextcloud** as file sharing, employee management gains maximum control over

users' data as well as minimizes the cost of operation for small businesses.

Relevant Coursework

- Data Structure
- Computer Architecture
- Computer Organization
- Operating System
- Software Engineer
- Network Security
- Computer Security
- Artificial Intelligence
- Machine Learning
- Design & Analysis of Algorithms

LANGUAGES

- English (Fluency)
- Vietnamese (Fluency)

PROGRAMMING LANGUAGES

- Java
- C
- C++
- C#
- CSS
- HTML
- Python
- JavaScript

Other Skills

- .NET
- GIT
- Jira
- Unity
- Linux
- VMware ESXI
- CUDA
- OpenGL
- Angular
- MongoDB
- Microsoft SQL Server
- Microsoft Azure AD
- Amazon AWS
- Google Cloud